

## Southeastern New York Library Resources Council Five Year Plan of Service July 1, 2001 -- June 30, 2006

**Mission Statement:** The Southeastern New York Library Resources Council (SENYLRC) is a consortium of academic, special, hospital, research public and public/school library systems in the counties of Columbia, Dutchess, Greene, Orange, Putnam, Rockland, Sullivan, & Ulster. SENYLRC's purpose is to provide a leadership role in assisting and facilitating member libraries and library systems to cooperate and collaborate to advance the provision of timely reference and research resources and services to their community of users.



**1) Resource Sharing** *Vision: All library users will have greater access to materials, information and expertise from libraries in and outside the region.*

Year	Goals	Activities	Funding	Players	Results
Ongoing	<b>RS-O G-1 VIRTUAL UNION CATALOG</b> Knowledge of, and access to, all types of library resources in region for the users of academic special, public & school libraries	RS-O 1.1 Maintain/expand the regional virtual union catalog to include the holdings of academic, special, public and school libraries	RBDB; cost share	Staff libraries, lib. systems	An increased number of library catalogs and holdings information in the region
Ongoing	RS-O G-1	Continue to provide server hosting services at SENYLRC for the Sullivan school library system mandarin union catalog; explore similar hosting services for other school systems if and as appropriate	RBDB, contract	Staff, sls staff	School holdings accessible in the region
Ongoing	RS-O G-1	RS-O 1.2 Applying an annual allocation of 2% of the RBDB funds, continue a concentrated initiative of retrospective conversion, focusing on collections of added value to the region	RBDB	RAC, Board, recipient library, CE Comm.	same
Ongoing	RS-O G-1	RS-O 1.3 If and as needed, apply an annual allocation of RBDB funds for continuing education to the school library community focusing on the options for and the processes involved to undertake a school library retrospective conversion initiative	1% of annual RBDB total for both activities		Same

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Ongoing	RS-O G-1	RS-O 1.4 If and as needed, and recognizing limited RBDB funding for conversion projects, provide funding to the school library systems to develop, in concert with SENYLRC, an overall plan for the conversion of holdings at school libraries, incorporating statistics, recon options and processes, available funding sources, etc.		School library systems	Same
Ongoing	RS-O G-1	RS-O 1.5 Maintain hospital and special library holdings in VUC	HLSP	Staff; libraries	Same
<b>Ongoing</b>	<b>RS-O G-2 ILL</b> A standardized & streamlined electronic ILL system that facilitates resource sharing among all types of libraries in the public, school and 3R systems in the Southeastern region	RS-O 2.1 Evaluate and revise if necessary the regional ILL protocols and ILL Directory	RBDB	RIC	All libraries in the region will follow the regional ILL protocols
Ongoing	RS-O G-2	RS-O 2.2 Coordinate the use of technologies that facilitate cross-platform ILL among all types of libraries		RIC, RAC, Board, Staff	All libraries in the region will be easily and quickly borrowing from and loaning materials to each other
Ongoing	RS-O G-2	RS-O 2.3 Facilitate the adoption of Ariel ILL technology <u>to all types of libraries and library systems</u>		RIC, RAC, staff	
Ongoing	RS-O G-2	RS-O 2.4 Coordinate and facilitate reciprocal borrowing and lending in the region, and review the Coordinated Collection Development Aid Program and its impact on regional resource sharing	CCDA	Staff, academic library TF	
Ongoing	RS-O G-2	RS-O 2.5 Implement cost sharing of the ILL service by all types of libraries and library systems in the region	RBDB/cost share	Board, lib. Systems, RIC, RAC	Fiscal resources will be effectively utilized
Ongoing	RS-O G-3 <b>EXPERTISE</b> A forum for the sharing of library staff expertise in the region	RS-O 3.1 Encourage mentoring opportunities across library types in the region	In-kind	Staff, libraries	An active and valued program of information and knowledge sharing

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Ongoing	RS-O G-3	RS-O 3.2 Identify and encourage enthusiastic, forward looking librarians and library staff from all types of libraries to participate on SENYLRC committees		Board	Same
Ongoing	RS-O G-3	RS-O 33 Tap local expertise for continuing education programs	In-kind; fees	CE Comm., Staff, libraries	same
ongoing	RS-O G-4 EXTRA-REGIONAL ILL Easy access to library resources outside the region for all types of libraries	RS-O 4.1 Continue an ILL placement and referral service to libraries beyond the region for member libraries and for public and school libraries via their library system	RBDB	Staff	The option of tapping into the resources of medical and other libraries outside the region for information not readily available in the region
Ongoing	RS-O G-4	RS-O 4.2 Expand and promote the Medical Information Services Program (MISP) <u>to all libraries</u> in the region	MISP	HLSP Comm., Staff, RIC	same
<b>Current Year 2000-2001</b>	RS-00 G-1 VIRTUAL UNION CATALOG	RS-00 1.1 Finalize hospital and special library holdings cleanup; create merged catalog on VUC	HLSP, MISP	libraries, Staff	An increased number of library catalogs and holdings information in the region
<b>2000-2001</b>	RS-00 G-1	RS-00 1.2 Complete the cleanup of the hospital and special online catalogs hosted by SENYLRC and open access for all libraries to this special library union catalog under Mandarin M3; incorporate in VDX VUC gateway	RBDB, MISP	Staff, HLSP Comm., libraries	Same

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2000-2001	RS-00 G-1	RS-00 1.3 Complete the conversion of the special collection – Franklin Delano Roosevelt Library Collection; incorporate the FDR Library holdings in the Virtual Union catalog	RBDB	FDR Library; SENYLRC	Same
2000-2001	RS-00 G-1	RS-00 1.4 Continue union listing maintenance of SEULS to include holdings from <u>all libraries in the region</u> , while exploring alternatives to OCLC hosting of SEULS		Staff, RAC	Same
2000-2001	RS-00 G-2 ILL	RS-00 2.1 Begin launching the VDX union catalog gateway and ILL product <u>to all libraries in the region</u>		Staff, RIC, library systems	More libraries in region using a stable, functionally-rich VDX ILL product
2000-2001	RS-00 G-2	RS-00 2.2 Implement a train-the-trainer process for VDX , utilizing the staff of the school and public library systems		Staff, library systems	Same
2000-2001	RS-00 G-2	RS-00 2.3 Work with Fretwell Downing, Inc. to improve and enhance the VDX functionality for the web format leading to a stable product		Staff, RIC, VDX Users Group	same
2000-2001	RS-00 G-2	RS-00 2.4 Expand the VDX regional user group		RIC, Staff, libraries	Same
2000-2001	RS-00 G-2	RS-00 2.5 Determine appropriate roles of the library systems in the continued administration of, and training for, VDX		Staff, Library systems	Same
2000-2001	RS-00 G-2	RS-00 2.6 Evaluate VDX	RBDB	RIC	Same
2000-2001	RS-00 G-2	RS-00 2.7 Rollout VDX to the academic, hospital and special libraries upon product incorporation of the ISO ILL interoperability standard	RBDB	RIC, Staff, libraries	Same

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<b>2000-2001</b>	RS-00 G-2	RS-00 2.8 Begin implementing ARIEL document delivery in the region; target academic libraries	RBDB; cost share	RIC, Staff, libraries	same
<b>2000-2001</b>	RS-00 G-2	RS-00 2.9 With the assistance of the resource sharing consultant, Mary Jackson, help libraries review their ILL processes and workflow and suggest changes resulting in a streamlined and efficient ILL service both at the individual and regional library level	LSTA	Consultant, RIC, Staff, libraries	Same
<b>2000-2001</b>	RS-00 G-2	RS-00 2.10 Continue ILL referral via OCLC	RBDB	SENYLRC	same
<b>2000-2001</b>	RS-00 G-3 EXPERTISE	See ongoing			
<b>2000-2001</b>	RS-00 G-4 EXTRA-REGIONAL ILL	RS-00 4.1 Evaluate SENYLRC's ILL placement and referral service	RBDB	Staff, RIC	A valuable and cost effective service
<b>Year 1 2001-2002</b>	RS-01 G-1 VIRTUAL UNION CATALOG	RS-01 1.1 Enhance VDX Virtual Union Catalog gateway by exploring ways to add non z39.50 libraries	RBDB	Staff, RAC	An increased number of libraries
<b>2001-2002</b>	RS-01 G-1	RS-01 1.2 Incorporate the Dynix-based school union catalogs and the Mandarin-based school union catalogs to the VDX union catalog gateway	RBDB	Staff, SLS staff	School library holdings accessible for resource sharing
<b>2001-2002</b>	RS-01 G-1	RS-01 1.3 Review the on-site referral program and make recommendations to enhance and/or expand, incorporating a regional awareness of the areas of collection development in academic libraries through the academic coordinated collection development aid program.	library in-kind	Staff, RIC, Board	Increased access opportunities to library collections in the region

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<b>2001-2002</b>	RS-01 G-2 ILL	RS-01 2.1 In conjunction with public and school library system staff, provide additional training to effectively use VDX	RBDB	Staff, library systems	A determination of the value of the VDX product to members of the library systems in the region and the responsibility of the system in supporting this product for its member libraries
<b>2001-2002</b>	RS-01 G-2	RS-01 2.2 Evaluate VDX, including usage by library type, to determine product continuation		RIC	Same
<b>2001-2002</b>	RS-01 G-2	RS-01 2.3 Negotiate with FD Group for pricing beyond 2002		Staff, RAC, Board	Same
<b>2001-2002</b>	RS-01 G-2	RS-01 2.4 Explore outsourcing of SENYLRC's ILL placement and referral service, including the implementation of a service fee to requesting libraries	RBDB, service fee	Staff, RIC, Board	A valuable and cost effective service
<b>2001-2002</b>	RS-01 G-2	RS-01 2.5 Through a needs analysis and a continuing education awareness program, determine how to address the resource needs of small special libraries through ILL and electronic resource access options	RBDB, library cost share	RIC, Task Force	A single person library does not negatively impact on addressing the resource needs of he user
<b>2001-2002</b>	RS-01 G-2	RS-01 2.6 Continue ARIEL implementation; expand to specials and large publics	RBDB	RAC	An increased number of Ariel sites for speedier receipt of borrowed photocopies
<b>2001-2002</b>	RS-01 G-2	See ongoing			
<b>2001-2002</b>	RS-01 G-3 EXPERTISE	see ongoing			
<b>2001-2002</b>	RS-01 G-4 EXTRA-REGIONAL ILL	see ongoing			
<b>Year 2 2002-2003</b>	RS-02 G-1 VIRTUAL UNION CATALOG	RS-02 1.1 Continue and expand library holdings in the VDX VUC gateway	RBDB	Staff, RAC	Improved resource sharing
<b>2002-2003</b>		See ongoing			

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<b>2002-2003</b>	RS-02 G-2 ILL	RS-02 2.1 Reduce the level of RBDB funding by Implementing a strategy of shared costs of no less than 50% of the ILL product by libraries and library systems in the region	RBDB/ service fee	RAC, Board, libraries, library systems	Extend use of the grant funding
<b>2002-2003</b>	RS-02 G-2	RS-02 2.2 Review the effectiveness and update if necessary the regional ILL directory	RBDB	RIC, Staff	Improved resource sharing
<b>2002-2003</b>	RS-02 G-2	RS-02 2.3 Continue Ariel implementation	RBDB	RAC, libraries	Improved resource sharing
<b>2002-2003</b>	RS G-3 EXPERTISE	see ongoing			
<b>2002-2003</b>	RS-02 G-4 EXTRA-REGIONAL ILL	RS-02 4.1 Study the feasibility of a partially subsidized document delivery service from commercial providers resulting in quick information delivery for researchers in the region	RBDB/service fee	RIC, Staff	Improved document access service
<b>Year 3 2003-2004</b>	RS-03 G-1 VIRTUAL UNION CATALOG	see ongoing			
<b>2003-2004</b>	RS-03 G-2 ILL	see ongoing			
<b>2003-2004</b>	RS-03 G-3 EXPERTISE	see ongoing			
<b>2003-2004</b>	RS-03 G-4 EXTRA-REGIONAL ILL	see ongoing			
<b>Year 4 2004-2005</b>	RS-04 G-1 VIRTUAL UNION CATALOG	RS-04 1.1 Determine need for additional subsidy for retrospective conversion	RBDB if needed	RAC, Staff, Board	
<b>2004-2005</b>	RS-04 G-2 ILL	see ongoing			
<b>2004-2005</b>	RS-04 G-3 EXPERTISE	RS-04 3.1 Issue the RFP to determine the feasibility of back up reference arrangements with research libraries inside and/or outside the region that will lead to a 24/7 reference delivery for researchers in the region	RBDB	RIC or ad hoc task force, Board	Improved service to library users
<b>2004-2005</b>	RS-04 G-4 EXTRA-REGIONAL ILL	see ongoing			

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<b>Year 5 2005-2006</b>	RS-05 G-1 VIRTUAL UNION CATALOG	see ongoing			
<b>2005-2006</b>	RS-05 G-2 ILL	see ongoing			
<b>2005-2006</b>	RS-05 G-3 EXPERTISE	see ongoing			
<b>2005-2006</b>	RS-05 G-4 EXTRA-REGIONAL ILL	see ongoing			

